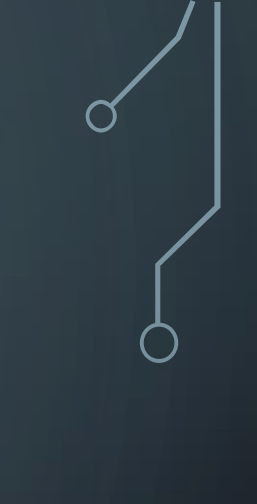




BANKRUPTCY DOCUMENTS

2026 REGION 9

5 MINUTES OF STATISTICS

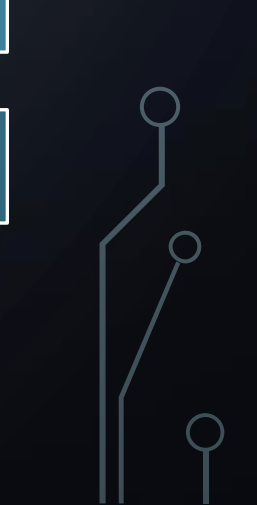


- Bankruptcy Documents October 1st, 2011 (13 Documents).

- 9 New Trustees Added and 1 in Conversion for 2026.

- This Year (2026) Registered our 100th Office!

- Since 2011 more than 7,200,000 Files Transferred!



5 MINUTES OF STATISTICS... OK MAYBE 10!

English 80,684 (9,002 in 2026)

Steinke 103,797 (15,390)

Burks 89,211 (16,177)

Jansing 71,250 (10,390)

Rucinski 51,940 (10,801)

Bailey 35,506 (9,734)

Ruskin 80,056 (18,878)

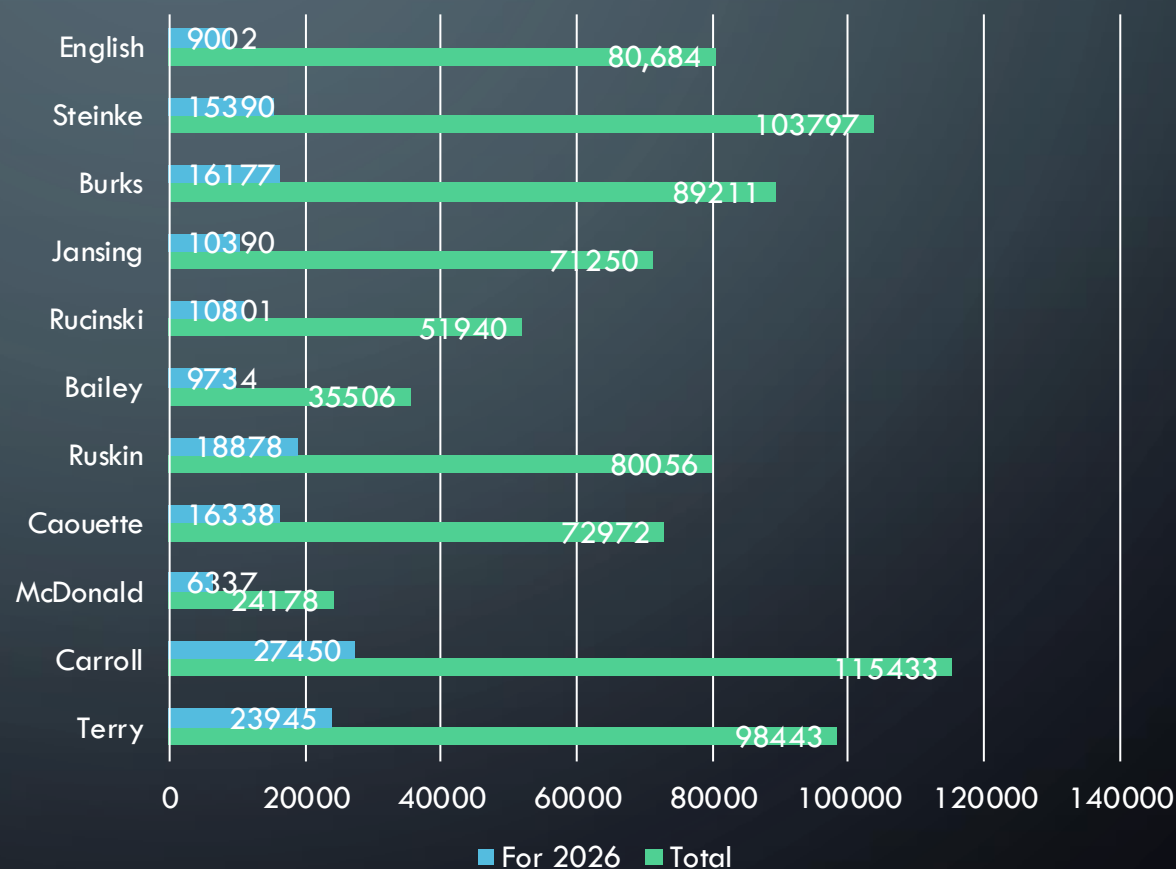
Caouette 72,972 (16,338)

McDonald 24,178 (6,337)

Carroll 115,433 (27,450)

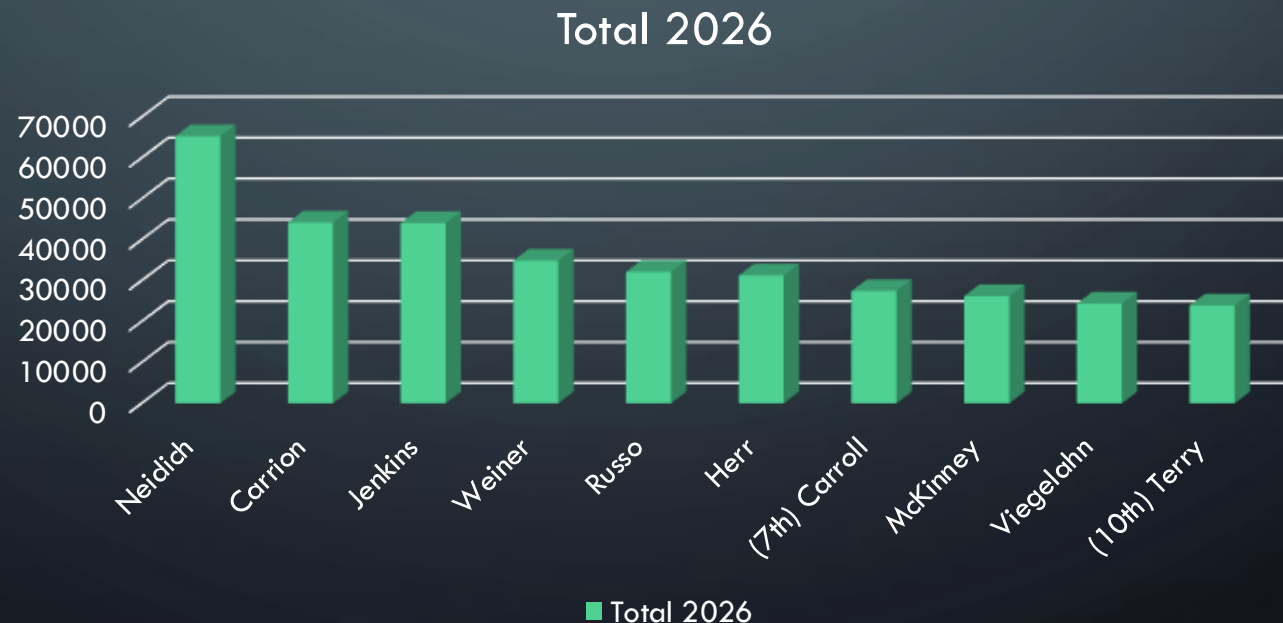
Terry 98,443 (23,945)

R9 Comparisons



5 MINUTES OF STATISTICS... LAST ONE – SWEAR IT

- Total Documents Uploaded in 2026: 1,259,477
- Total OCR Documents in 2026: 107,439
- OCR Documents rejected for SSN (not including embedded text): 5,344
- How does Region 9 Stack Up:



LET'S TALK SECURITY

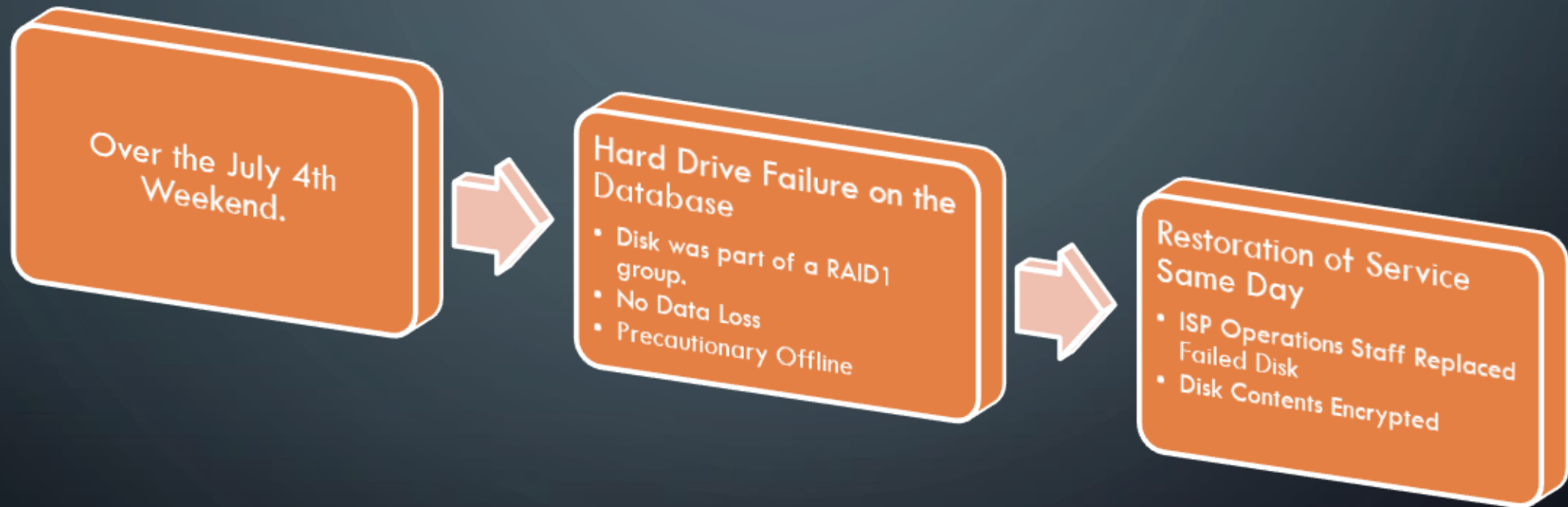
Distributed Denial of Service Attack (DDoS)

- Who: server, the backup database server.
- What: is a DDoS
- When: did this event occur?
 - June 17th and lasted for 12m 16s (2 unique occurrences).
- Where: multiple locations.

How was this Incident Resolved?

- Our ISP provides a network “scrubbing” service which isolates the server(s). This process is seamless and does not interrupt traffic (although it may be slower).

DID IT BREAK? IT DID... KIND OF?



AFTER THE STORM



Once Replaced
the Server was
Placed into
Recovery Mode.



The RAID 1 Group
for the Database
Was Rebuilt.



Database was
Verified and
Compared Against
Backup.



Server Returned to
Production. Service
Placed Online.



LET'S TALK ABOUT DATABASES

Database Server:

- MariaDB 10.11

Replaced:

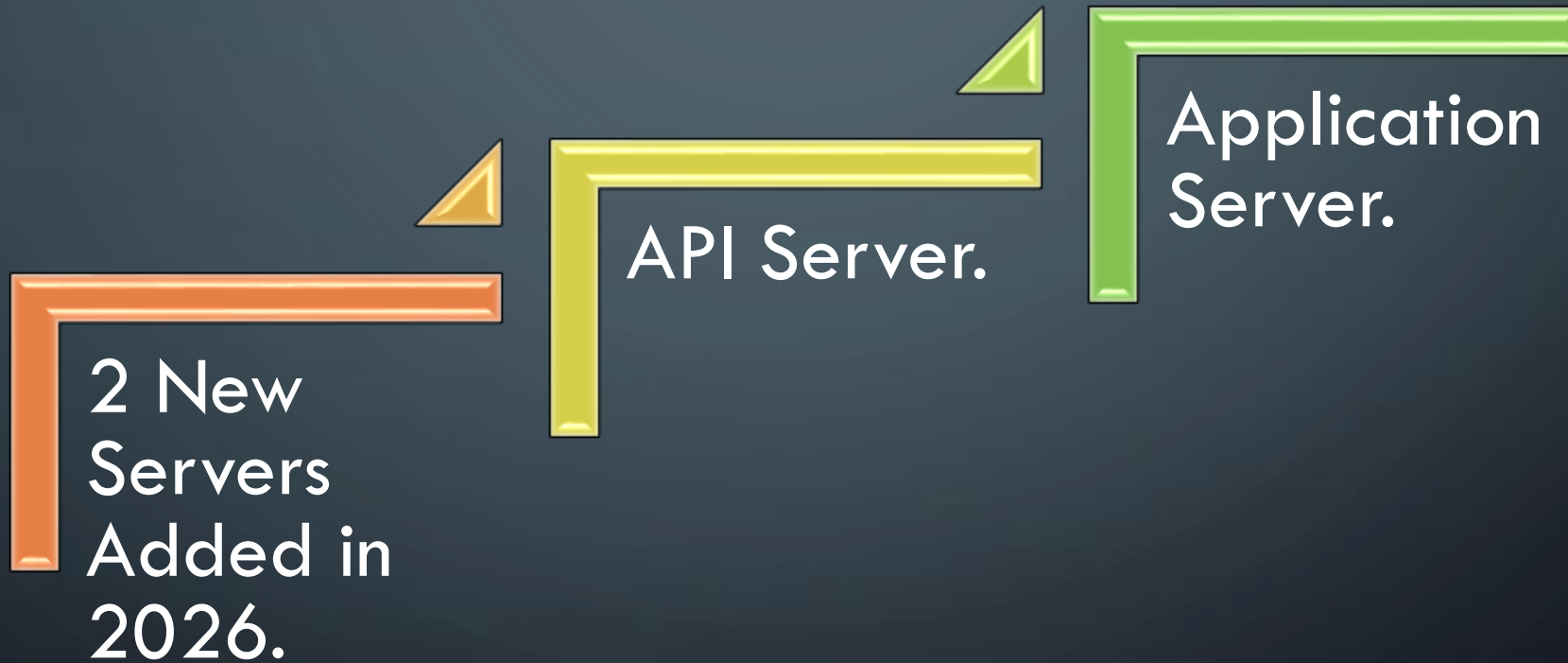
- MySQL in 2016

Upgraded Spring 2026:

- Production Server 10.11 (EOL 02/16/2028)
- Backup Server: 12.3 (EOL 06/12/2029)



NEW SERVERS – SHINEY NEW TOYS



DID YOU SAY MORE UPGRADES?

Yes – More Upgrades

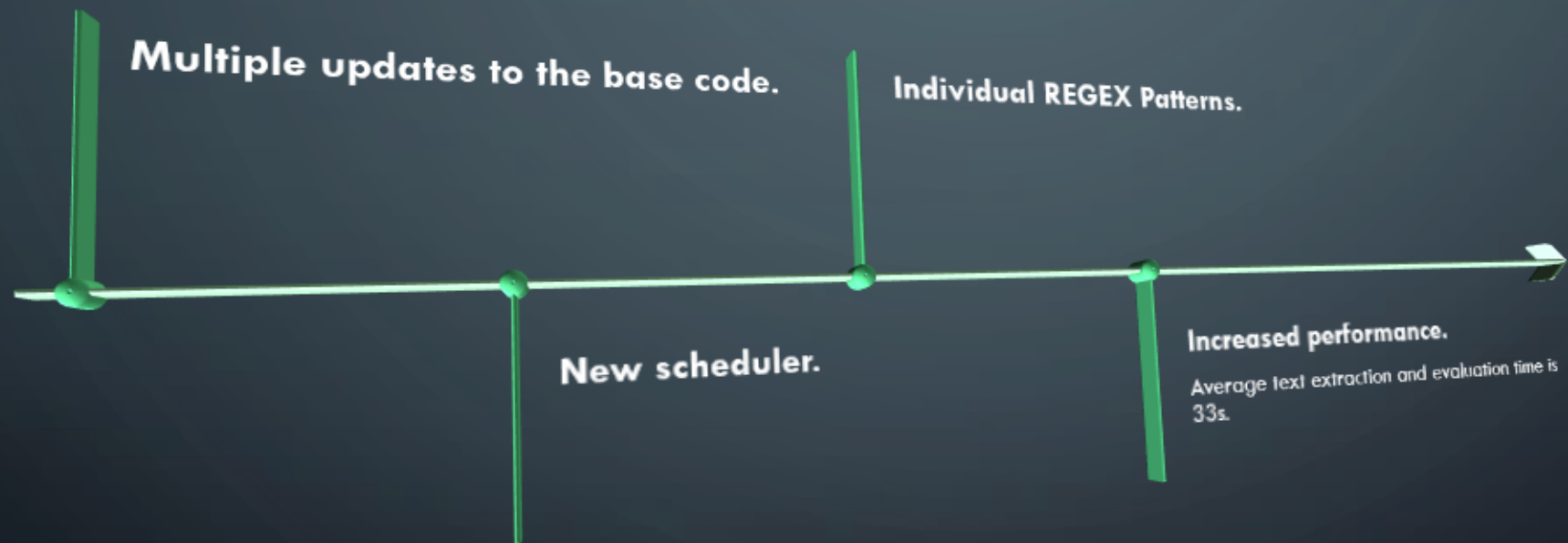
- Most Notably: PHP
 - Previously running version 7.4.
 - New API Server and Application Server.
 - Now version 8.5.
- Java:
 - Trustee Client Version 2.14 on Java 21
 - New client 2.15 – Java 25
 - Move to Eclipse Temurin from OpenJDK/GraalVM

WAIT... EVEN MORE UPGRADES?

Yes – EVEN More Upgrades

- Trustee Client 2.15.
- New Trustee Client available October 2026.
- 3 Minor fixes:
 - Soft-fail on PDF Stamp Failure.
 - Multiple Database (sysprop) Fix.
 - Delete File fix.

SO, TELL ME ABOUT OCR





WHERE IS BANKRUPTCY
DOCUMENTS VERSION 3

Address me



NEW ENCRYPTION

HYBRID ENCRYPTION ALLOW FOR SECURITY AND PERFORMANCE

WHAT IS HYBRID ENCRYPTION

**AES file encryption
provides speed.**

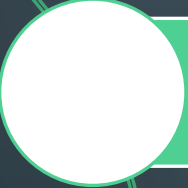
AES Encryption takes advantage of hardware for performance increase during the decryption process.

**Asymmetric PGP
encryption for AES
shared key.**

Uses existing PGP keys.

Session based provides enhanced security with rotating AES keys.

IS HYBRID ENCRYPTION RIGHT FOR YOU?



Hybrid Encryption excels for high volume trustee operations.



Should be considered if you experience lock-wait conditions during downloads.



What about security?

- Hybrid security is just as (if not more) secure than standard asymmetric encryption.

BANKRUPTCY TOOLS (BK TOOLS)... WHAT?



A new tool for your office to automate certain tasks.



A collaboration between seasoned IT professionals.



Part of the Independence Software portfolio that you already know.

PLEASE, TELL ME MORE ABOUT BK TOOLS

Why BK Tools? What does this do that I don't?

Automation

Relief from daily tasks

A safe-guard

You can concentrate on more important tasks.

BK TOOLS

Have you ever run out of disk space?

Do you have database reports or queries that you review daily/weekly?

Quality Control 🧐

BK Tools will monitor and alert you!

BK Tools will run the reports and send you notifications if the reports are “out-of-range”.

A suite of standard and custom reports and queries to assess your data.



DISCUSSION & QUESTIONS