# Does What at the Trustee's Office?

# **OFFICE OF THE CHAPTER 13 STANDING TRUSTEE**

DAVID WM. RUSKIN - TRUSTEE administering bankruptcy cases in the EASTERN DISTRICT OF MICHIGAN - DETROIT

David Wm. Ruskin, Esquire, Chapter 13 Standing Trustee Christopher P. Reilly, Esquire, Staff Attorney Michelle M. Stephenson, Esquire, Staff Attorney Drané Beaune, Operations Director Rich Collins, Manager Of Information Services Staci McWilliams, Finance Manager

1100 Travelers Tower, 26555 Evergreen Road

Southfield, MI 48076-4251

**TELEPHONE**: 248.352.7755 **FACSIMILE**: 248.352.2902

WEBSITE: www.det13.com

www.ndc.org

PAYMENTS: 1593 Reliable Parkway

Chicago, Illinois 60686-0015

HOURS: M-F 9:00 A.M. - 5:00 P.M.

Revised: June 9, 2025

### HOW TO CONTACT US . . . VIA PHONE AND E-MAIL!

\* All individuals can be reached through their direct dial number listed using the three-digit extension in bold type listed next to their name as the last three numbers to 248.359.6xxx.

\* To send an e-mail to an individual, please set it up as follows: firstname.lastname@det13.com (example: deanna.thiel@det13.com )

- EMAIL PROPOSED CONFIRMATION ORDERS TO: ruskin.orders@det13.com (see memo HERE)
- UPLOAD FINANCIAL INFORMATION TO: www.bkdocs.us (see directions HERE)
- EMAIL STIPS & OTHER PROPOSED ORDERS TO: ruskin.stips@det13.com (see memo HERE)

FOR QUESTIONS ABOUT OR FOR:	NAME / PHONE	FOR QUESTIONS ON OR FOR:	NAME /	PHONE
Account Info. (Receipts/disbursements)	Receptionist 248.352.7755	Payment Orders Automatic Stay Lift Relief	Jill Hostetler	360
Address Changes (file with the court)	Staci McWilliams 391	Payments from debtors (tracing)	Jayme DePriest (00-49) Julia Ruff (50-99)	382 383
Adequate Protection Payments	Jill Hostetler	Policies & Suggestions	David Wm. Ruskin	357
Closing Cases/including Debtor Refunds and ACH "pull" questions	Jayme DePriest (00-49)       382         Julia Ruff (50-99)       383	Proof of Claim Objections	See Paralegal number split li	sted below
Computer Systems	Rich Collins	Secretaries: To Mr. Ruskin: To Staff Attorneys:	Deanna Thiel Vanessa Wild Jayme DePriest	356
Creditor Meeting Adjournments	See Paralegal number split listed below	Extension of Time to File Documents	Deanna Thiel	357
Creditor Matters	Jayme DePriest (00-49)	Tax Returns	See Paralegal number split li	sted below
Inquiries (debtor/creditor)	Receptionist 248.352.7755	Telephone Inquiries/Case Status	Receptionist	248.352.7755
Legal Issues (case #s ending in even digits) (case #s ending in odd digits)	Christopher P. Reilly	13 Network and National Data Center	Rich Collins	374
		Vendors	Staci McWilliams	391
(case #s ending in odd digits)  Our Staff strives to provide outstanding		National Data Center  Vendors  ts and any suggestions on how we may c	Staci McWilliams	rmance.
Paralegals Income verification analysis and		Case Numbers with ending digits 001	9 Heather Tou	signant 372

Paralegals  ♣ Income verification analysis and 341 Meeting preparation		Case Numbers with ending digits 0019 Heather Tousignar	nt <b>372</b>
*	Pre-Confirmation Matters and Court Hearings	Case Numbers with ending digits 2039 Pam Altz	361
*	Pre-Confirmation Order Review Computer Entry of Orders Confirming Plan	Case Numbers with ending digits 40-59 Amber Mayer	371
*	Post-Confirmation Matters and Court Hearings Discharge Preparation and Case Audit	Case Numbers with ending digits 60-79 Shauna Kehrer	359
* *	Notices of Default Post-Confirmation Order Review Creditor Meeting Adjustments	Case Numbers with ending digits 80-99 Marilee Downs	358
*	Orders Obtaining Credit		
Case Proc	cessors Computer Entry of Claims & Orders	Case Numbers with ending digits 00-49Terri White	385
*	Mortgage Escrows /Payment Changes	Case Numbers with ending digits 50-99Linda Rippe	362
Data Proc ❖	essors Creditors' Meeting Preparation	Case Numbers with ending digits 00-33Brianna Blanks	370
*	File Set-Up	Case Numbers with ending digits 34-66Angela Crouch	387
*	Service of Payment / Wage Orders Set up of ACH Arrangements	Case Numbers with ending digits 67-99Angela Tyner	369

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# **DOCUMENT DEADLINES FOR COURT HEARINGS**

We will make every effort to review documents for Court Hearings if submitted to us at least 14 days prior to hearing. We follow the following schedule:

JUDGE	DEADLINE DATES
JUDGE GRETCHKO CASES SCHEDULED ON THURSDAY	Documents to our office <b>14 calendar days preceding the hearing date</b> Proposed Orders Confirming Plan pursuant to Court Case Management Order by <b>3:00 p.m. on the Tuesday preceding the hearing date</b>
JUDGE HAGE CASES SCHEDULED ON THURSDAY	Documents to our office <b>14 calendar days preceding the hearing date</b> Proposed Orders Confirming Plan pursuant to Court Case Management Order by <b>3:00 p.m. on the Tuesday preceding the hearing date</b>

# PROPOSED STIPULATIONS AND ORDERS FOR UPCOMING DOCKETS

Proposed Stipulations and Orders for matters on upcoming dockets should be submitted to <a href="mailto:ruskin.stips@det13.com">ruskin.stips@det13.com</a> no later than 3:00 p.m. two business days before the hearing. Stipulations received after that time may not be reviewed and the parties may be required to attend the contested docket as scheduled. If a matter is resolved or the parties agree to adjourn a matter after the 3:00 p.m. deadline, the matter will still be heard on the contested docket.

# SUBMISSION OF ORDERS FOLLOWING HEARINGS

Proposed Stipulations and Orders for all matters resolved on the Contested Docket (OTHER THAN ORDERS CONFIRMING PLANS) should be submitted to <a href="mailto:ruskin.stips@det13.com">ruskin.stips@det13.com</a> no later than 4:30 on the first business day following the hearing.

Proposed Orders Confirming Plan for matters resolved on the Contested Docket should be submitted to <a href="mailto:ruskin.orders@det13.com">ruskin.orders@det13.com</a> no later than 4:30 on the first business day following the hearing consistent with the Court's Case Management Order.

# 341 MEETING MATERIALS

We will make every effort to review documents for 341 meetings when documents are received 14 days prior to the meeting.

# DISBURSEMENT

We will make every effort to process all orders that are received in our office at least seven calendar days prior to disbursement. Consult our website for the disbursement schedule.

# ASSIGNMENT OF CHAPTER 13 CASES TO JUDGES AND TRUSTEES AND HEARING DATES

Judge	End Digit of Case Number	Trustee	Section 341 Hearing Day	Court Day
Lisa S.Gretchko	0, 1, 2, 3, 4, 5, 6	David Wm. Ruskin	Wednesday	Thursday
Lisa S. Gretchko	7,89	Krispen S. Carroll	Friday	Tuesday
Mark A. Randon	All	Krispen S. Carroll	Friday	Wednesday
Maria L. Oxholm	All	Tammy L. Terry	Tuesday	Monday
Paul R. Hage	0, 1, 2, 3, 4, 5, 6	David Wm. Ruskin	Wednesday	Thursday
Paul R. Hage	7, 8, 9	Tammy L. Terry	Tuesday	Thursday