

Who Does What at the Trustee's Office?

OFFICE OF THE CHAPTER 13 STANDING TRUSTEE

DAVID WM. RUSKIN - TRUSTEE
administering bankruptcy cases in the
 EASTERN DISTRICT OF MICHIGAN - DETROIT

David Wm. Ruskin, Esquire, CHAPTER 13 STANDING TRUSTEE
 Lisa K. Mullen, Esquire, STAFF ATTORNEY
 John P. Kapitan, Esquire, STAFF ATTORNEY
 Drané Beaune, OPERATIONS DIRECTOR
 Rich Collins, MANAGER OF INFORMATION SERVICES
 Staci McWilliams, FINANCE MANAGER

1100 Travelers Tower, 26555 Evergreen Road
 Southfield, MI 48076-4251
 TELEPHONE: 248.352.7755 FACSIMILE: 248.352.2902
 WEBSITE: www.det13.com
www.13network.com
 PAYMENTS: 1593 Reliable Parkway
 Chicago, Illinois 60686-0015
 HOURS: M-F 9:00 A.M. - 5:00 P.M.

Revised: November 11, 2021

HOW TO CONTACT US . . . VIA PHONE AND E-MAIL!

** All individuals can be reached through their direct dial number listed using the three-digit extension in bold type listed next to their name as the last three numbers to 248.359.6xxx.*

*** To send an e-mail to an individual, please set it up as follows: firstname.lastname@det13.com (example: deanna.thiel@det13.com)**

EMAIL PROPOSED CONFIRMATION ORDERS TO: ruskin.orders@det13.com (see memo at www.det13.com/forms/ocpmemo-042312.pdf)
 UPLOAD FINANCIAL INFORMATION TO: www.13Documents.com (see directions at [www.det13.com/forms/attorneys/computer access](http://www.det13.com/forms/attorneys/computer%20access))
 EMAIL STIPULATIONS & PROPOSED ORDERS TO: ruskin.stips@det13.com (see memo at www.det13.com | [Atty](#) | [Policy Stmtms](#) | [Notice Re Stips](#))

FOR QUESTIONS ABOUT OR FOR:	NAME / PHONE	FOR QUESTIONS ON OR FOR:	NAME / PHONE
Account Info. (Receipts/disbursements)	Receptionist 248.352.7755	Payment Orders Automatic Stay Lift Relief	Jill Hostetler..... 360
Address Changes (file with the court)	Staci McWilliams 391	Payments from debtors (tracing)	Julia Ruff (00-49)..... 383 Jayme DePriest (50-99)..... 382
Adequate Protection Payments	Jill Hostetler 360	Policies & Suggestions	David Wm. Ruskin..... 357
Closing Cases/including Debtor Refunds and ACH "pull" questions	Julia Ruff (00-49) 383 Jayme DePriest (50-99)..... 382	Proof of Claim Objections	See Paralegal number split listed below
Computer Systems	Rich Collins..... 374	Secretaries: To Mr. Ruskin: To Staff Attorneys:	Deanna Thiel 357 Vanessa Wild 356 Jayme DePriest 355
Creditor Meeting Adjournments	See Paralegal number split listed below	Extension of Time to File Documents	Deanna Thiel 357
Creditor Matters	Julia Ruff (00-49)..... 383 Jayme DePriest (50-99)..... 382	Tax Returns	See Paralegal number split listed below
Inquiries (debtor/creditor)	Receptionist..... 248.352.7755	Telephone Inquiries/Case Status	Receptionist 248.352.7755
Legal Issues (case #'s ending in even digits) (case #'s ending in odd digits)	Lisa K. Mullen 356 John P. Kapitan 356	13 Network and National Data Center	Rich Collins 374
		Vendors	Staci McWilliams..... 391

Our staff tries to provide outstanding assistance. We recognize, however, that there may be occasional concerns regarding the quality of our service. Should that occur, please address your comments to David Ruskin either by calling 248.359.6357, e-mailing at dwr@det13.com, or in writing (marking your envelope "personal & confidential").

Paralegals <ul style="list-style-type: none"> ❖ Income verification analysis and 341 Meeting preparation ❖ Pre-Confirmation Matters and Court Hearings ❖ Pre-Confirmation Order Review ❖ Computer Entry of Orders Confirming Plan ❖ Post-Confirmation Matters and Court Hearings ❖ Discharge Preparation and Case Audit ❖ Notices of Default ❖ Post-Confirmation Order Review ❖ Creditor Meeting Adjournments ❖ Orders Obtaining Credit 	Case Numbers with ending digits 00-19Marilee Downs 358 Case Numbers with ending digits 20-39Ken Kuretych 363 Case Numbers with ending digits 40-59 Shauna Rinehart 359 Case Numbers with ending digits 60-79 Heather Craig 362 Case Numbers with ending digits 80-99Pam Altz 361
Case Processors <ul style="list-style-type: none"> ❖ Computer Entry of Claims & Orders ❖ Mortgage Escrows /Payment Changes 	Case Numbers with ending digits 00-49Amber Mayer 371 Case Numbers with ending digits 50-99Terri White 385
Data Processors <ul style="list-style-type: none"> ❖ Creditors' Meeting Preparation ❖ File Set-Up ❖ Service of Payment / Wage Orders ❖ Set up of ACH Arrangements 	Case Numbers with ending digits 00-49Angela Tyner 369 Case Numbers with ending digits 50-99Jamie Chlebana 369 IN TRAININGAngela Crouch 387

PLEASE SEE OTHER SIDE FOR MORE INFORMATION!

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DOCUMENT DEADLINES FOR COURT HEARINGS

We will make every effort to review documents for Court Hearings if submitted to us at least 14 days prior to hearing. We follow the following schedule:

JUDGE	DEADLINE DATES
JUDGE OXHOLM CASES SCHEDULED ON MONDAY	Documents to our office 14 calendar days prior to the hearing date Proposed Orders Confirming Plan pursuant to Court Case Management Order by: 4:30 p.m. on Wednesday preceding the hearing date
JUDGE GRETCHKO CASES SCHEDULED ON THURSDAY	Documents to our office 14 calendar days preceding the hearing date Proposed Orders Confirming Plan pursuant to Court Case Management Order by 4:30 p.m. on the Friday preceding the hearing date

PROPOSED STIPULATIONS FOR UPCOMING DOCKETS

Proposed Stipulations and Order for matters on upcoming dockets should be submitted to Ruskin.Stips@det13.com **no later than 4:30 two business days before the hearing.** Stipulations received after that time may not be reviewed and the parties may be required to attend the hearing a scheduled.

SUBMISSION OF ORDERS FOLLOWING HEARINGS

Proposed Stipulations and Orders for all matters resolved or adjourned at status conference or on the Contested Docket (OTHER THAN ORDERS CONFIRMING PLANS) should be submitted to ruskin.stips@det13.com **no later than 4:30 on the first business day following the hearing.**

Proposed Orders Confirming Plan for matters resolved at status conference or on the Contested Docket should be submitted to ruskin.orders@det13.com **no later than 4:30 on the first business day following the hearing consistent with the Court’s Case Management Order.**

341 MEETING MATERIALS

We will make every effort to review documents for 341 meetings when documents are received 14 days prior to the meeting.

DISBURSEMENT

We will make every effort to process all orders that are received in our office at least seven calendar days prior to disbursement. Consult our website for the disbursement schedule.

ASSIGNMENT OF CHAPTER 13 CASES TO JUDGES AND TRUSTEES AND HEARING DATES

Judge	End Digit of Case Number	Trustee	Section 341 Hearing Day	Court Day
Lisa S.Gretchko	0, 1, 2, 3, 4, 5, 6	David Wm. Ruskin	Wednesday	Thursday
Lisa S. Gretchko	7, 8 9	Krispen S. Carroll	Friday	Tuesday
Mark A. Randon	All	Krispen S. Carroll	Friday	Wednesday
Thomas J. Tucker	All	Tammy L. Terry	Tuesday	Thursday
Maria L. Oxholm	0, 1, 2, 3, 4, 5, 6	David Wm. Ruskin	Wednesday	Monday
Maria L. Oxholm	7, 8, 9	Tammy L. Terry	Tuesday	Monday

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