

OFFICE OF THE CHAPTER 13 STANDING TRUSTEE

DAVID WM. RUSKIN - TRUSTEE
administering bankruptcy cases in the
 EASTERN DISTRICT OF MICHIGAN - DETROIT

David Wm. Ruskin, Esquire, CHAPTER 13 STANDING TRUSTEE
 Lisa K. Mullen, Esquire, STAFF ATTORNEY
 Thomas D. DeCarlo, Esquire, STAFF ATTORNEY
 Drané Beaune, OPERATIONS DIRECTOR
 Rich Collins, MANAGER OF INFORMATION SERVICES
 Staci McWilliams, FINANCE MANAGER

1100 Travelers Tower, 26555 Evergreen Road
 Southfield, MI 48076-4251
 TELEPHONE: 248.352.7755 FACSIMILE: 248.352.2902
 WEBSITE: www.det13.com
www.13network.com
 PAYMENTS: 1593 Reliable Parkway
 Chicago, Illinois 60686-0015
 HOURS: M-F 9:00 A.M. - 5:00 P.M.

Revised: July 8, 2020

HOW TO CONTACT US . . . VIA PHONE AND E-MAIL!

** All individuals can be reached through their direct dial number listed using the three-digit extension in bold type listed next to their name as the last three numbers to 248.359.6xxx.*

*** To send an e-mail to an individual, please set it up as follows: firstname.lastname@det13.com (example: deanna.thiel@det13.com)**

EMAIL PROPOSED CONFIRMATION ORDERS TO: ruskin.orders@det13.com (see memo at www.det13.com/forms/ocpmemo-042312.pdf)

EMAIL FINANCIAL INFORMATION TO: dwrfinancials@det13.com (see memo at www.det13.com/forms/jtemaildoc-103013.pdf)

EMAIL STIPULATIONS & PROPOSED ORDERS TO: ruskin.stips@det13.com (see memo at www.det13.com | [Atty](#) | [Policy Stmtms](#) | [Notice Re Stips](#))

FOR QUESTIONS ABOUT OR FOR:	NAME	PHONE	FOR QUESTIONS ON OR FOR:	NAME	PHONE
Account Info. (Receipts/disbursements)	Receptionist	248.352.7755	Payment Orders	Jill Hostetler.....	360
Address Changes (file with the court)	Staci McWilliams	391	Automatic Stay Lift Relief		
Adequate Protection Payments	Jill Hostetler	360	Payments from debtors (tracing)	Julia Ruff (00-49).....	383
Closing Cases/including Debtor Refunds and ACH "pull" questions	Julia Ruff (00-49)	383		Jayne DePriest (50-99).....	382
	Jayne DePriest (50-99).....	382	Policies & Suggestions	David Wm. Ruskin.....	357
Computer Systems	Rich Collins.....	374	Proof of Claim Objections	See Paralegal number split listed below	
Creditor Meeting Adjournments	See Paralegal number split listed below		Secretaries: To Mr. Ruskin:	Deanna Thiel	357
Creditor Matters	Julia Ruff (00-49).....	383	To Staff Attorneys:	Vanessa Wild	356
	Jayne DePriest (50-99).....	382		Jayne DePriest	355
Inquiries (debtor/creditor)	Receptionist.....	248.352.7755	Extension of Time to File Documents	Deanna Thiel	357
Legal Issues (case #'s ending in even digits)	Lisa K. Mullen	356	Tax Returns	See Paralegal number split listed below	
(case #'s ending in odd digits)	Tom DeCarlo	356	Telephone Inquiries/Case Status	Receptionist	248.352.7755
			13 Network and National Data Center	Rich Collins	374
			Vendors	Staci McWilliams.....	391

Our staff tries to provide outstanding assistance. We recognize, however, that there may be occasional concerns regarding the quality of our service. Should that occur, please address your comments to David Ruskin either by calling 248.359.6357, e-mailing at dwr@det13.com, or in writing (marking your envelope "personal & confidential").

Paralegals	Pre-Confirmation with ending digits	Paralegal	Phone	Post Confirmation with ending digits
<ul style="list-style-type: none"> ❖ Income verification analysis and 341 Meeting preparation ❖ Pre-Confirmation Matters and Court Hearings ❖ Pre-Confirmation Order Review ❖ Computer Entry of Orders Confirming Plan ❖ Post-Confirmation Matters and Court Hearings ❖ Discharge Preparation and Case Audit ❖ Notices of Default ❖ Post-Confirmation Order Review ❖ Creditor Meeting Adjournments ❖ Orders Obtaining Credit 	00-19	Marilee Downs	358	00-25
	20-39	Ken Kuretech	363	26-50
	40-59	Shauna Rinehart	359	N/A
	60-79	Heather Craig	362	51-75
	80-99	Pam Altz	361	76-99
Case Processors	Case Numbers with ending digits 00-49	Paula Lankin		372
<ul style="list-style-type: none"> ❖ Computer Entry of Claims & Orders ❖ Mortgage Escrows /Payment Changes 	Case Numbers with ending digits 50-99	Terri White		385
Data Processors	Case Numbers with ending digits 00-31	Stephane Fuller		387
<ul style="list-style-type: none"> ❖ Creditors' Meeting Preparation ❖ File Set-Up ❖ Service of Payment / Wage Orders ❖ Set up of ACH Arrangements 	Case Numbers with ending digits 32-63	Angela Tyner		369
	Case Numbers with ending digits 64-99	Jamie Chlebana		370

**PLEASE DO NOT SEND DOCUMENTS FOR CASES ADMINISTERED BY OTHER TRUSTEES.
 PLEASE DO NOT SEND DOCUMENTS THAT ARE FILED WITH THE COURT.**

PLEASE SEE OTHER SIDE FOR MORE INFORMATION!

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DOCUMENT DEADLINES FOR COURT HEARINGS

*We will make every effort to review documents for Court Hearings if submitted to us at least 14 days prior to hearing.
We follow the following schedule:*

JUDGE	DEADLINE DATES
JUDGE OXHOLM CASES SCHEDULED ON MONDAY	Dockets reviewed by Paralegal 6-13 calendar days prior to hearing, and then given to Staff Attorney by: Friday @ 4:30 p.m. preceding hearing date Proposed Orders Confirming Plan pursuant to Court Case Management Order by: Wednesday @ 4:30 p.m. preceding hearing date
JUDGE SHEFFERLY CASES SCHEDULED ON THURSDAY	Dockets reviewed by Paralegal 6-13 calendar days prior to hearing, and then given to Staff Attorney by: Wednesday @ 4:30 p.m. preceding hearing date Proposed Orders Confirming Plan pursuant to Court Case Management Order by: Friday @ 4:30 p.m. preceding hearing date

341 MEETING MATERIALS

We will make every effort to review documents for 341 meetings when documents are received 14 days prior to the meeting.

DEBTOR ORIENTATION

Our debtor orientation will start at the same time as our 341 Notice.
Adjourned 341 meetings will be held at noon with orientation to follow.

DISBURSEMENT

We will make every effort to process all orders that are received in our office at least seven calendar days prior to disbursement.

ASSIGNMENT OF CHAPTER 13 CASES TO JUDGES AND TRUSTEES AND HEARING DATES

Judge	End Digit of Case Number	Trustee	Section 341 Hearing Day	Court Day
Phillip J. Shefferly	0, 1, 2, 3, 4, 5, 6	David Wm. Ruskin	Wednesday	Thursday
Phillip J. Shefferly	7, 8, 9	Krispen S. Carroll	Friday	Tuesday
Mark A. Randon	All	Krispen S. Carroll	Friday	Wednesday
Thomas J. Tucker	All	Tammy L. Terry	Tuesday	Thursday
Maria L. Oxholm	0, 1, 2, 3, 4, 5, 6	David Wm. Ruskin	Wednesday	Monday
Maria L. Oxholm	7, 8, 9	Tammy L. Terry	Tuesday	Monday

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