

OFFICE OF THE CHAPTER 13 STANDING TRUSTEE

DAVID WM. RUSKIN - TRUSTEE
administering bankruptcy cases in the
 EASTERN DISTRICT OF MICHIGAN - DETROIT

David Wm. Ruskin, Esquire, CHAPTER 13 STANDING TRUSTEE
 Lisa K. Mullen, Esquire, STAFF ATTORNEY
 Thomas D. DeCarlo, Esquire, STAFF ATTORNEY
 Drané Beaune, OPERATIONS DIRECTOR
 Rich Collins, MANAGER OF INFORMATION SERVICES
 Staci McWilliams, FINANCE MANAGER

1100 Travelers Tower, 26555 Evergreen Road
 Southfield, MI 48076-4251
 TELEPHONE: 248.352.7755 FACSIMILE: 248.352.2902
 WEBSITE: www.det13.com
www.13network.com
 PAYMENTS: 1593 Reliable Parkway
 Chicago, Illinois 60686-0015
 HOURS: M-F 9:00 A.M. - 5:00 P.M.

Revised: March 31, 2020

HOW TO CONTACT US . . . VIA PHONE, FAX & E-MAIL!

* All individuals can be reached through their direct dial number listed using the three-digit extension in bold type listed next to their name as the last three numbers to 248.359.6xxx.

* To send a fax to an individual, please refer to the three digit underlined number listed next to the name and use it as the last three numbers to 248.355.7xxx.

* To send an e-mail to an individual, please set it up as follows: firstname.lastname@det13.com (example: deanna.thiel@det13.com)

EMAIL PROPOSED CONFIRMATION ORDERS TO: ruskin.orders@det13.com (see memo at www.det13.com/forms/ocpmemo-042312.pdf)

EMAIL FINANCIAL INFORMATION TO: dwrfinancials@det13.com (see memo at www.det13.com/forms/jtemaildoc-103013.pdf)

EMAIL STIPULATIONS & PROPOSED ORDERS TO: ruskin.stips@det13.com (see memo at www.det13.com | [Atty](#) | [Policy Stmts](#) | [Notice Re Stips](#))

FOR QUESTIONS ABOUT OR FOR:	NAME / PHONE / FAX	FOR QUESTIONS ON OR FOR:	NAME / PHONE / FAX
Account Info. (Receipts/disbursements)	Receptionist 248.352.7755	Payment Orders	Jill Hostetler.....360 / 220
Address Changes (file with the court)	Staci McWilliams 391 / 251	Automatic Stay Lift Relief	
Adequate Protection Payments	Jill Hostetler 360 / 220	Payments from debtors (tracing)	Julia Ruff (00-49).....383 / 242 Jayme DePriest (50-99)..... 382 / 241
Closing Cases/including Debtor Refunds and ACH "pull" questions	Julia Ruff (00-49)383 / 242 Jayme DePriest (50-99)..... 382 / 241	Policies & Suggestions	David Wm. Ruskin..... 357 / 217
Computer Systems	Rich Collins..... 374 / 234	Proof of Claim Objections	See Paralegal number split listed below
Creditor Meeting Adjournments	See Paralegal number split listed below	Secretaries: To Mr. Ruskin:	Deanna Thiel 357 / 217 To Staff Attorneys: Vanessa Wild 356 / 216 Jayme DePriest 355 / 214
Creditor Matters	Julia Ruff (00-49).....383 / 242 Jayme DePriest (50-99)..... 382 / 241	Extension of Time to File Documents	Deanna Thiel..... 357 / 217
Inquiries (debtor/creditor)	Receptionist..... 248.352.7755	Tax Returns	See Paralegal number split listed below
Legal Issues (case #'s ending in even digits)	Lisa K. Mullen356	Telephone Inquiries/Case Status	Receptionist 248.352.7755
(case #'s ending in odd digits)	Tom DeCarlo356	13 Network and National Data Center	Rich Collins 374 / 234
		Vendors	Staci McWilliams 391 / 251

Our staff tries to provide outstanding assistance. We recognize, however, that there may be occasional concerns regarding the quality of our service. Should that occur, please address your comments to David Ruskin either by calling 248.359.6357, e-mailing at dwr@det13.com, or in writing (marking your envelope "personal & confidential").

Paralegals	Pre-Confirmation with ending digits	Paralegal	Phone / Fax	Post Confirmation with ending digits
<ul style="list-style-type: none"> ❖ Income verification analysis and 341 Meeting preparation ❖ Pre-Confirmation Matters and Court Hearings ❖ Pre-Confirmation Order Review ❖ Computer Entry of Orders Confirming Plan ❖ Post-Confirmation Matters and Court Hearings ❖ Discharge Preparation and Case Audit ❖ Notices of Default ❖ Post-Confirmation Order Review ❖ Creditor Meeting Adjournments ❖ Orders Obtaining Credit 	00-19	Marilee Downs	358 / 258	00-25
	20-39	Ken Kuretych	363 / 223	26-50
	40-59	Shauna Rinehart	359 / 219	N/A
	60-79	Heather Craig	362 / 222	51-75
	80-99Pam Altz	361 / 221	76-99
Case Processors	Case Numbers with ending digits 00-49	Paula Lankin		372 / 232
<ul style="list-style-type: none"> ❖ Computer Entry of Claims & Orders ❖ Mortgage Escrows /Payment Changes 	Case Numbers with ending digits 50-99	Terri White		385 / 245
Data Processors	Case Numbers with ending digits 00-31	Stephanee Fuller		387 / 247
<ul style="list-style-type: none"> ❖ Creditors' Meeting Preparation ❖ File Set-Up ❖ Service of Payment / Wage Orders ❖ Set up of ACH Arrangements 	Case Numbers with ending digits 32-63	Angela Tyner		369 / 229
	Case Numbers with ending digits 64-99	Jamie Chlebana		370 / 230

**PLEASE DO NOT SEND DOCUMENTS FOR CASES ADMINISTERED BY OTHER TRUSTEES.
 PLEASE DO NOT SEND DOCUMENTS THAT ARE FILED WITH THE COURT.**

PLEASE SEE OTHER SIDE FOR MORE INFORMATION!

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DOCUMENT DEADLINES FOR COURT HEARINGS

We will make every effort to review documents for Court Hearings if submitted to us at least 14 days prior to hearing.
We follow the following schedule:

JUDGE	DEADLINE DATES
JUDGE OXHOLM CASES SCHEDULED ON MONDAY	Dockets reviewed by Paralegal 6-13 calendar days prior to hearing, and then given to Staff Attorney by: Friday @ 4:30 p.m. preceding hearing date Proposed Orders Confirming Plan pursuant to Court Case Management Order by: Wednesday @ 4:30 p.m. preceding hearing date
JUDGE SHEFFERLY CASES SCHEDULED ON THURSDAY	Dockets reviewed by Paralegal 6-13 calendar days prior to hearing, and then given to Staff Attorney by: Wednesday @ 4:30 p.m. preceding hearing date Proposed Orders Confirming Plan pursuant to Court Case Management Order by: Friday @ 4:30 p.m. preceding hearing date

341 MEETING MATERIALS

We will make every effort to review documents for 341 meetings when documents are received 14 days prior to the meeting.

DEBTOR ORIENTATION

Our debtor orientation will start at the same time as our 341 Notice.
Adjourned 341 meetings will be held at noon with orientation to follow.

DISBURSEMENT

We will make every effort to process all orders that are received in our office at least seven calendar days prior to disbursement.

ASSIGNMENT OF CHAPTER 13 CASES TO JUDGES AND TRUSTEES AND HEARING DATES

Judge	End Digit of Case Number	Trustee	Section 341 Hearing Day	Court Day
Phillip J. Shefferly	0, 1, 2, 3, 4, 5, 6	David Wm. Ruskin	Wednesday	Thursday
Phillip J. Shefferly	7, 8, 9	Krispen S. Carroll	Friday	Tuesday
Mark A. Randon	All	Krispen S. Carroll	Friday	Wednesday
Thomas J. Tucker	All	Tammy L. Terry	Tuesday	Thursday
Maria L. Oxholm	0, 1, 2, 3, 4, 5, 6	David Wm. Ruskin	Wednesday	Monday
Maria L. Oxholm	7, 8, 9	Tammy L. Terry	Tuesday	Monday

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